

# TeleLife® Applicant's Checklist

A Protective Life representative will contact you soon to complete your application by phone.

During the phone interview, you will be asked some routine questions (name, address, employer, income, social security number, knowledge based security questions, etc.) along with several questions about your medical history. To complete the phone interview as quickly as possible, please have the following information available:

## Personal Information

- Social Security and driver's license numbers.
- Other existing or pending life insurance policies, including company names, coverage amounts, and policy numbers, if available.
- Type of visa, visa number, and expiration date, if you are not a U.S. citizen.
- Payment information for initial or recurring premium payment(s) (checking, savings, or credit card account information), if applicable.

## Medical Information

- Name, address, and phone number of your doctor(s) and hospital(s).
- Current treatment you receive by any doctor or hospital; including your medications, dosages, and reasons.
- Reasons for past treatment, with date(s).
- Additional tests you have been advised to take and elective exam(s) or procedure(s) that have been scheduled.

After the information has been collected, you will receive an application packet via email that will include the interview and forms. You will be prompted to create a password to log-in once you open the document. Be sure to review the application and complete the necessary forms requiring electronic signatures. Please remember that the application process cannot move forward without the signed application packet.

A medical exam will be scheduled for tests such as a blood sample and urine specimen.

## Protective TeleLife Processing Center Contact Information

- Phone Number: 888.800.6608, option 1
- Email Address: [teleshield@protective.com](mailto:teleshield@protective.com)
- Hours of Operation: M-F 7:00 a.m. – 8:00 p.m. CDT | Sat. 9:00 a.m. – 2:00 p.m. CDT

Additional information on next page.



If you have any questions, please contact **888.800.6608, option 2.**

Life insurance products are issued by Protective Life Insurance Company, Birmingham, AL. Policy form numbers, product features and availability may vary by state. Consult policy for benefits, riders, limitations and exclusions. Subject to underwriting. Up to a two-year contestable and suicide period. Benefits adjusted for misstatements of age or sex. In Montana, unisex rates apply.

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No Bank or Credit Union Guarantee	Not FDIC/NCUA Insured	May Lose Value