# **GETTING STARTED**

# Welcome to Protective Life



allstate.protective.com

Allstate Internal Wholesaling: 800.856.0934

We are pleased to offer this **Getting Started Guide**. It outlines some of the key information you'll need as an Allstate agent to begin using the **Protective ProSaver Secure II** fixed annuity to help grow your customer portfolio.



CAA.1012

# Business Process Process

#### **Getting Started**

#### allstate.protective.com or Allstate Internal Wholesaling 800.856.0934

Marketing materials Interest rates Applications Product details Illustrations

#### **Writing Business**

- Complete New Business Application & Suitability Form
- 2. Use Allstate agent number on the Application! Don't forget your partner for shared business!
- 3. For shared business, be sure to indicate the standard 85/15 percentage.
- 4. For split business, be sure to indicate percentages using whole numbers (e.g., 90/10)
- 5. Mail Application and Suitability Form to:

#### **Overnight New Business:**

Protective Life Insurance Company 2801 Highway 280 South ATTN: Annuity New Business 3-1 IPD Birmingham, AL 35223

#### **New Business Postal Mail:**

Protective Life Insurance company P.O. Box 10648 Birmingham, AL 35202-0648

#### **In-Force Service Postal Mail:**

Protective Life Insurance company P.O. Box 1928 Birmingham, AL 35282-8238

## **Getting Appointed with Protective Life**

Protective Life will utilize *Just in Time* to conduct the appointment process at the time your first application is submitted. You must be sure to include your Allstate agent number on the application.

#### **New Business Processing**

Suitability review is completed by Protective Life.

If policy is funded by a Transfer/1035 exchange, commissions are advanced for 90 days.

# **Contract Delivery**

Contract is delivered to writing agent.

#### **Commissions Paid**

Commissions are sent to Allstate from Protective Life.

Allstate will pay producers.

# About the Protective ProSaver Secure II fixed annuity.

The *Protective ProSaver Secure II* fixed annuity is designed specifically to help your customers more effectively prepare for and experience retirement. It may be the right investment, if they want to benefit from the features of the annuity and desire principal protection with flexible and regular access to their money.

### Product Highlights.

Availability	Ages 0 — 85 (Non-Qualified contracts) Ages 18 — 85 (Qualified contracts) (Guaranteed periods may not extend beyond any owner or annuitant's 96th birthday)		
Purchase Payments	Minimum Initial: \$2,000 Minimum Additional: \$50 (within first 12 months) Maximum: \$1 million (higher amounts may be accepted with prior company approval)		
Return of Premium	Upon full surrender (prior to annuitization), 100% of the purchase payments will be returned, less any prior withdrawals or premium taxes as applicable.		
Bail Out Protection	For deposits allocated to any guaranteed period, if the renewal interest rate is more than 0.50% below the initial base interest rate, the contract owner has the option to surrender the contract without incurring surrender charges. After receiving notification of the rate change, the owner has 45 days from the prior interest rate guaranteed expiration to notify Protective Life of their wish to surrender the contract.		
Penalty-Free Withdrawals	Contract owners may withdraw up to <b>15%</b> of the contract value per contract year without application of surrender charges. Any portion not used in a given contract year cannot be carried over to the next year. Automatic withdrawals can begin at purchase or at a later date (\$100 minimum) on a monthly, quarterly, semi-annual or annual basis.  Withdrawals of earnings will be subject to income tax and may be subject to a 10% IRS penalty tax, if taken prior to age 59 ½. Under current tax law, any withdrawal from the contract will be deemed earnings until all earnings attributable to the entire contract value are withdrawn. Only then will a withdrawal reduce principal.		
Surrender Charge Schedule	The surrender charge is equal to a declining percentage applied to the amount of each full or partial surrender less any penalty-free amount available.  Year 1 – 8.0%  Year 3 – 7.0%  Year 5 – 5.5%  Year 7 – 3.0%  Year 2 – 8.0%  Year 4 – 6.5%  Year 6 – 4.5%		
Nursing Home/ Terminal Illness/ Unemployment Waivers	<ul> <li>Withdrawals from the contract may be taken without the application of surrender charges if the owner or the owner's spouse falls into one of the following categories:</li> <li>Confined to a qualified healthcare facility for 30 consecutive days or longer following the issue of a contract</li> <li>Diagnosed with a terminal illness by an approved physician</li> <li>Unemployed and meets the following qualifications:</li> <li>1. Must have been employed full time on the contract issue date</li> <li>2. Must be unemployed for a period of at least 60 consecutive calendar days prior to claiming the waiver of withdrawal charge</li> <li>3. Must be unemployed on the date the full surrender or partial withdrawal is requested.</li> </ul>		

This brochure is intended only to highlight specific features of the Protective ProSaver Secure II fixed annuity. See the disclosure statement, contract, and any attached riders and endorsements for additional information.

# Discover Protective Life. Experience the difference.

Protective Life was founded over 100 years ago in Birmingham, Alabama, and has grown and prospered through six generations of management. Guided by our three founding principles and values, quality, serving people and growth, we are now a leading nationwide competitor for life insurance and annuities. Our reputation earned in the industry is for securing lives with innovatively designed, value-added and competitively priced products.

At Protective Life, we take comfort in our strengths. Competitive products and efficient operational platforms better position us for the future; furthermore, we rely on more than a century's worth of experience to fulfill the obligations and uphold the promises made to our customers. Our mission and values are summed up by our firm belief that *Doing the right thing is smart business.*®

# Doing business with Protective Life.

#### Interest rates.

Interest rates are set every two weeks. Depending on market conditions, rates may be set more frequently. Changes will be emailed to you.

#### Interest rate procedures.

#### Funded Paper Application (cash submitted with application)

- If the application and premium is received\* within 8 business days of the application sign date,
   the premium will be credited the interest rate in effect as of the application sign date.
- If application or premium is not received\* within 8 business days of the application sign date, the premium will be credited the current interest rate.

#### Additional Premium (cash submitted after contract effective date)

- It will be credited the interest rate as of the date the additional premium is received.\*

## **Unfunded Application** (transfer/exchange paperwork submitted with application)

- The customer must elect to lock in the interest rate. If not, the premium is credited the interest rate in effect as of the date it is received.\*
- The customer can add or remove the interest rate lock ONE TIME before the premium is received. Form LAD-1152 (Rate Lock Request From) is used to add or remove a rate lock after new business has been submitted and can be accepted by fax to 205-268-6479.
- The interest rate lock period for a transfer/exchange is 60 calendar days.
- If application and transfer/exchange paperwork is received\* within 8 business days of the application sign date, the rate lock period will begin from the application sign date. (For NY the rate lock is 60 days from the authorization to disclose sign date).
- If application and transfer/exchange paperwork is not received within 8 business days of the application sign date, the rate lock period will start from the paperwork received date\*.
- Additional transfer/exchange paperwork that is not received within 8 business days of the application sign /submit date will have its own rate lock period. The period will start from when that paperwork is received\*, if the rate lock is elected.

- If the requested premium is received\* within the interest rate lock period, it is credited the interest rate in effect at the start of the interest rate lock period. If not, the premium is credited the interest rate in effect as of the date it is received.\*

#### Additional Transfer/Exchange (paperwork submitted after contract has been issued)

- The customer must elect to lock in the rate. If the customer chooses not to lock in the rate, the premium will be credited the interest rate as of the premium received date\*.
- The customer has a ONE TIME option to add or remove the rate lock.
- The rate lock period for additional transfer/exchange is 60 calendar days from the paperwork received date\*.
- Additional transfer/exchange paperwork received\* will start a new rate lock period, regardless
  if application or other transfer paperwork was received within 60 calendar days.
- If requested funds are received\* within the rate lock period, the funds will be credited the interest rate in effect at the start of the rate lock period.
- If requested funds are not received\* within the rate lock period, the funds will be credited the interest rate in effect as of the premium received date\*.

#### **Agent Initiated Transfer**

- If the customer elects the interest rate lock, it will be honored on any transfers initiated by the agent, including funds from a CD or brokerage account.
- Protective Life must receive the following:
  - ✓ application
  - ✓ copy of the transfer paperwork
  - ✓ supporting paperwork being sent to the transferring carrier
  - ✓ letter of instruction

#### Illustrations.

Illustrations are run via the Protective Life Electronic Illustration System (ELI), available at allstate.protective.com. Simply click the *Illustrations* link within the left pane.

# <<Cli>k here for Sample Screen Shot>>

<sup>\*</sup> The date Protective Life receives the paperwork.

# Application.

Downloadable applications are available at all state.protective.com. Be sure to include your All state agent number on the application. For shared business, indicate the standard 85/15 percentages. For split business, indicate the percentages using whole numbers only (e.g., 90/10).

Sample application. <<Click here for application instructions.>>

DESERRED ANNUITY	
Application for FIXED DEFERRED ANNUITY	
Home Office – Nashville, Tennessor Life Insurance Company – Home Office – Nashville, Tennessor Life Insurance Company – Home Office – 1707 N. Randall Road, Elgin, Illinois sortine Contract Administrative Office – 1707 N. Randall Road, Elgin, Illinois Sortine Contract Administrative Office – 1707 N. Randall Road, Elgin, Illinois Sortine Contract Road Road Road Road, Elgin, Illinois Sortine Contract Road Road Road Road Road Road Road Road	
whom it was purchased any line who is the state of the st	
DAY PHONE: ( 500 ) 500 7IP: 45202	
CITY: John Smith	
ADDRESS: 600 Vite State DOB: 7527 Non-Resident Alien Country	
CITIZENSHIP: W 0.0., L	
JOINT OWNER: (Where Applicable)  STATE:  SEX:   M  F	
ADDRESS: DOB: Non-Resident Alien (Country	
	Louisiana, Maine, New Movies
	Louisiana, Maine, New Mexico, Ohio, Pennsylvania, Rhode Island and Tennessee and with intent to defraud any insurance company or other person, files an application for traudulent insurance act, which is a crime and subject of misleading, interesting the company of the purpose of
ADDRESS: DOB: Non-Resident Alien Country	which is a crime and the pulpose of misleading pulpose of misleading
SSNTax ID: CITIZENSHIP: U.S.; Resident Alien (Country PERCENTAGE: 100%	pring to defraud the company. Personal facts or information
DESIGNATION (If there is no surviving commy	pulling to defraud the company. Penalties may include imprisonment, fines, denial of mpany or agent of an insurance company who knowingly provides false, incomplete award payable from insurance proceeds shall be offered the policy agencies.
DOB/Trust date: \$\frac{1}{2} \text{PERCENTAGE.}	agencies.
CONTINGENT. SSN/Tax ID: SSN/Tax ID: date: 1/1/1975	THIRD DECREE
- HONGHIP (to Owner).	gly and willfully presents a false or fraudulent claim for payment of a loss or benefit to in an application for insurance is guilty of a crime and may be subject to form
RELATIONSHIP (to Owner): Spouse  RELATIONSHIP (to Owner): Spouse  ADDITIONAL BENEFICIARIES – Use 'REMARKS' section, below.  (minimum \$2,000)	an application for insurance is guilty of a given payment of a loss or benefit
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INITIAL PURCHASE PAYMENT (GREEK POLOW)  □ WITH FUNDS □ FUNDS WILL FOLLOW  ■ WITH FUNDS □ FUNDS WILL FOLLOW  ■ Year Interest Rate Period  ■ Year Interest Rate Period  ■ Year Interest Rate Period	ent jurisdiction, is guilty of a crime.  s any false or mislenging.
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✓ 4 Year Interest Rate Period , if application,	ing any talse income! William defraud on the
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An annuity contract is not a deposit of a deposit Insurance Corporation of the federal Deposit Insurance Corpor	
OWNER SIGN	STATE 9/22/10
p-1405  OWNER SIGNATURE  JOINT  Federal law requires the same	
SELLING AGENT REPORT: Does the applicant to	request or obtain additional in
Does the applicant have any existing annuity contr  If Yes, Company Name:  To the best of your knowledge.	OWNER SIGNATURE (if applicable)  ANNUITANT SIGNATURE (if other than Owner)  request or obtain additional information to establish or verify your identity.
If Yes, Company Name:	acts or life insurance policies?
another annuity contract or life insure	nnuity contract as the
Type of Ingonia.	(through loans, surrenders, or otherwise)
Type of unexpired government-issued photo I.D. usu  I certify that the information provided by the owner applied for in a company ways.	acts or life insurance policies?  ZNO YES  Intuity contract or life insurance policy be replaced or will values from (through loans, surrenders, or otherwise) be used to make purchase of the verify the applicant's identity?
those approved by the Company were the c	ed to verify the applicant's identity? # 0.4.  has been accurately recorded; no written sales materials other than 1 have reasonable grounds to believe the purchase of the contract 555-555-5555
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AGENCY NAME	AGENT TELEPHONE NUMBER 9/22/10
P-1405 FLORIDA LICENSE	(FLORIDA CONTRACTS ONLY)  AGENTS  AGEN
	Protective ProSaver Service   AGENT STANDARD ID#
	Protective ProSaver Secure II Fixed Annuity AS 10/40

# Suitability form.

Downloadable suitability forms are available at all state.protective.com. Suitability reviews will be performed by Protective Life.

# Sample suitability form. <<Click here for form instructions.>>

Protective Life Insurance Company  Protective August Surgician Company				
A Tax-Deferred Annuity Issued by Protection AL 35202-0648  Life Insurance 33151				
Completion of this form is an essential part of the application process. It helps your agent assess your insurance needs and financial objectives and confirms that your annuity purchase suits your situation.				
2. Owner's SOLUTION Female				
1. Owner's Name: 9/22/1950				
3. Owner's Date of Birth: 4411100 6. Joint Owner's Same G. Joint Owner's Name: 8. Joint Owner's Gender: Male Female				
1 5, Julit Circ				
PROFILE: (For Joint Accounts, million b S10k - \$25k				
ACCOUNT/FINANCIAL PROFILE:				
9. Approximate Amelian C \$250 \$350				
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10. Marginal Federal most   15%				
	have provided above is true and account			
12. Estimated Net Worth (Exclude primary residence, avionity  12. Estimated Net Worth (Exclude primary residence, avionity  13. Financial Objectives: (Check all that apply.)  13. Financial Objectives: (Check all that apply.)  14. Financial Objectives: (Check all that apply.)  15. Financial Objectives: (Check all that apply.)  16. Financial Objectives: (Check all that apply.)  17. Financial Objectives: (Check all that apply.)	have provided above is true and complete to the best of my knowledge.  product I am applying for is a long term contract with substantial penalties the product specific Disclosure Statement with my sales represented.			
13. Financial Objectives: (Check an idea of the check and idea of	ancial people Disclosure Statement with Substantial penalties			
Guaranteed Death Benefit   in product greater than the amounts that can be accessed without a ca	The in meeting my include tolerance, and I have dote to resentative,			
☐ Income ☐ Gloward ☐ Pass Assession ☐ Pass Assession ☐ ☐ Guaranteed Death Benefit ☑ Liquidity ☐ Pass Assession ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐	rovide a copy of this form to the issuing insurance company if requested.			
Do you believe you the penalty or surrender charge?	Date: 9/22/10			
15. How do you expect to will define the state of the sta	Date:			
	onable effort to obtain inter-			
Interest Only  Inter	onable effort to obtain information from the Owner concerning the ectives and other information considered reasonable. It is my belief ing applied for basedircumstances known to me at my belief			
✓ Stocks ✓ Bolinds ✓ Life Insurance	her provided. 2) All the circumstances known to me at the time the bjectives.  It is made to the circumstances known to me at the time the bjectives.			
Validation:	request to the			
EXISTING ACCOUNT INFORMATION:  17. What is the source for this annuity's premium? (Check all that apply.)  Annuity Proceeds Life Insurance Proceeds Certificates of Deposit Li	request to the insurer or insurance commissioner, records of the sed as the basis for this insurance recommendation for as long as if required by applicable law after the insurer company.			
EXISTING ACCOUNT INFORMATION:  17. What is the source for this annuity's premium? (Check all that apply.)  18. What is the source for this annuity Proceeds  Life Insurance Proceeds  Certificates of Deposit  Annuity Proceeds  Life Insurance Proceeds  Note:  No	if required by applicable law after the insurer completes the			
17. What is the source for Manual Proceeds ☐ Annuity Proceeds ☐ Checking/Savings Account ☐ Annuity Proceeds ☐ ☐ Checking/Savings Account ☐ Other: ☐ Other Investments ☐ Other: ☐ Other Investments ☐ Other ☐ Othe	Det 9/22/20			
Other Investments  Other Investments  Other Investments  Other income, or liquid assets, other trian triangles. Yes I No  18. Do you have sufficient sources of cash, other income, or liquid assets, other triangles?  Other Investments  Other	Date: 9/22/10			
of expected.	a fixed ex-			
19. If you are using an existing life hardy policy or contract been in force?    10 - 12 Years	a fixed annuity is a long-term investment and that withdrawals			
1 - 3 Years 2 - 3	ted in this form.			
the new annuity's premium?  Yes  No II 1es, north	Date:			
o itability - PLICO 1/08				
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Signature 4.6	le effort to obtain information requested in this form from the Owner. is transaction without providing the information requested.			
Signature of Sales Representative:	without providing the information requested.			
If Protection Applicant's Indu	ABLE FOR INDEXED ANNUITIES			
instruct us when to issue your initial purch	rottions for Multiple Payment Sources			
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Contact my sales agent for instructions.	next contract anniversary.			
Applicant's Single	and to the Fixed Account for the Accumulation Account in certain next contract anniversary.  And the Fixed Account for the Accumulation Account in certain next contract anniversary.  And the Fixed Account for the Accumulation Account in certain next contract anniversary.			
Suitability - PLICO 1/08	Date Joint Applicants of			
7 . 200 1/08	Page 2 of 2			

#### Submitting applications and suitability forms.

Overnight address for annuity new business:

Protective Life Insurance Company

2801 Highway 280 South

Attn: Annuity New Business 3-1 IPD

Birmingham, AL 35223

New Business Postal Mail:

Protective Life Insurance Company

P.O. Box 10648

Birmingham, AL 35202-0648

In-Force Service Postal Mail:

Protective Life Insurance Company

P.O. Box 1928

Birmingham, AL 35282-8238

FAX for new/pending business forms: 205-268-3151

FAX for in-force/issued contracts: 205-268-6479

#### Appointments.

Protective Life will utilize *Just in Time* to conduct the appointment process at the time your first application is submitted. **You must be sure to include your Allstate agent number on the application.** 

# Contract delivery.

The contract will be delivered to the Allstate agent to give to customers.

#### Commissions.

Commissions will be sent from Protective Life to Allstate to give to producers.



#### Customer Service.

Monday through Friday: 8:00am - 7:00pm E.T.

Phone: 800.456.6330

Email: annuity.service@protective.com

New Business FAX: 205.268.3151 Administration FAX: 205.268.6479

#### Interactive Voice Response (IVR).

Customers may also access the IVR system for assistance with:

- ✓ Unit values
- ✓ Account values and surrender values
- ✓ Investment option values
- ✓ Interest rate information

24 hours/day, 7 days/week Phone: 800.621.5001

#### allstate.protective.com

Access information and manage client contracts.

- ✓ Status reports for pending annuity §1035 exchanges
- ✓ Downloadable forms and applications
- ✓ Hypothetical illustration software and financial calculators
- ✓ Product information
- ✓ Marketing materials

Once again, we welcome you. If you have any additional questions about experiencing the Protective Life difference, contact us today.

allstate.protective.com

Allstate Internal Wholesaling: 800.856.0934

Protective Life refers to Protective Life Insurance Company (PLICO) and its affiliates, including Protective Life & Annuity Insurance Company (PLAICO). Insurance products are issued by PLICO in all states except New York and in New York by PLAICO. Both companies are located in Birmingham, AL. Product availability and features may vary by state. Each company is solely responsible for the financial obligations accruing under the products it issues. Product guarantees are backed by the financial strength and claims-paying ability of the issuing company.

The *Protective ProSaver Secure II* fixed annuity is a fixed, limited flexible-premium deferred annuity contract, issued under policy form series P-3270. In NY, under policy form series A-3270. The contract is not available in all states. Limits may apply. Forms vary by state.

